

SENTINEL

Frequently Asked Questions

Q - How long do the batteries last before recharging?

A- Batteries will only need charging every 5-6 months. Simply charge overnight using the USB cord included.

Q - Are there any ongoing fees?

A - No, the SENTINEL comes with memory card for recording. Optional cloud storage is available however.

Q - How many devices can the doorbell be viewed on? A-

Up to 10 devices.

Q - What application does the doorbell use?

A - Smart Life which is a free download from Google or IOS.

Q - How is the SENTINEL secured?

A - The SENTINEL comes with mounting backplate and locking screw.

Q - Can I talk with the visitor without opening the door? A - Yes, the SENTINEL has 2-way audio communication with noise cancelling.

Q - Will I know if someone is at the front door without pressing the doorbell?

A - Yes, the SENTINEL via the app will send you a notification to your mobile device, the SENTINEL has a built movement sensor PIR.

Q - What is the picture quality like?

A - The video is viewing in HD 1080p resolution.

Q - Can I change the melody on the chime?

A - Yes, the chime has 52 stored different melodies.

Q - Can I view the SENTINEL away from home?

A - Yes, as long as your internet is running, and you have mobile service.

Q - What warranty comes with the SENTINEL? A

- 2-year replacement warranty.

Q - Is the SENTINEL Google or Alexa compatible? A -

Yes, the SENTINEL works with Google/Alexa and Siri.

Q - Can I see who is there at night?

A- Yes, the SENTINEL comes with night vision capabilities.